Subject: BCPS One Update

Date: Thursday, November 6, 2014 at 12:25:16 PM Eastern Standard Time

From: Dance, Dallas

Dear Team BCPS,

As we enter the second quarter of the school year, I want to personally thank you for working with us as we continue to enhance BCPS One to ensure it meets our needs.

Throughout the strategic planning process for *Blueprint 2.0*, we have heard from internal and external stakeholders about the burden created by having multiple information systems.   In response, we launched BCPS One this school year after months of planning, communication, and professional development. In its final form, BCPS One will be a fully integrated system of Web-based communication and collaboration tools to distribute information and actively engage staff, students, and parents in the instructional process. BCPS One will bring together all of the district's programs and initiatives around student data, curriculum, instruction, assessment, professional development, evaluation, reporting, and analysis.

With so many layers involved in such a comprehensive system, we decided to phase in the various components over the next few years. This fall, BCPS One phased in the Gradebook and access to digital content through a built-in repository. Over 50% of our students' parents have already accessed BCPS One. Please continue to encourage all of our parents to sign up, as the verification codes have been extended until January 4, 2015.

As we continue to refine and enhance BCPS One, we are committed to providing staff with timely information about updates and refinements. In the coming weeks, to further assist users, we will be launching an online searchable manual. We are committed to ensuring the system is both stable and reliable. Finally, we are fully committed to the vision of a single integrated system that allows each of us to access material and information to guide our work, which is the vision of BCPS One.

School staff with questions about BCPS One should check the **More Resources** link on the left-hand side of BCPS One. This site contains documentation, video clips, and tutorials to assist staff.

If you require technical support for BCPS One:

> ***Please e-mail bcpsone@bcps.org when:***

- ·   You have a problem accessing BCPS One when entering your username and password.
- ·   You have identified a discrepancy with a roster or student data when comparing STARS/SILK and BCPS One.
- ·   You have been notified of a parent-access issue relating to a parent account or student verification.

> ***Please contact Engrade support (1-800-305-1367 or support@engrade.com) when:***

- ·   You have encountered an error after logging into BCPS One (examples include):
    - o Gradebook
    - o Assignments
    - o Turn-ins
- ·   You have a question related to how BCPS One functions that cannot be answered by your S.T.A.T. teacher or by accessing the More Resources site.

No system is perfect, and there have been, and will be, glitches as we all become more familiar with this custom platform. Numerous functions have been implemented as suggested by members of Team BCPS, and we are interested in hearing others. You can send additional suggestions to bcpsone@bcps.org.

My thanks to you as we continue to make our Theory of Action a reality.

Dallas